FAQ: What Environments are Supported by DotImage?

General Policy

DotImage follows our parent company's official policy: we support Operating systems that are under current support from the vendor

As of 2026.2.3 (October 2026), Atalasoft is officially tested and supported on the following OSes:

DESKTOP OS

- Windows 11

SERVER OS

- Windows Server 2022
- Windows Server 2025

Note: Windows 10 and older (desktop) and Server 2019 and older are no longer officially supported. This is not to say you may not find that some older OSes won't work, only that issues caused by out of support OSes will not be supported or considered for bug fixes. Issues reported in older OSes that repro in currently supported OSes will be supported in the supported OSes

Support for .NET Framework

DotImage supports the following .NET Framework versions

- 1.1 in DotImage 6.0 and lower
- 2.0 and 3.0 in DotImage 3.0 through 10.3
- 3.5 in DotImage 6.0 through current version
- 4.0 (and newer : 4.5, 4.5.1, 4.5.2, 4.6, 4.7) in DotImage 9.0 through 10.7 note 4.0, 4.5 and 4.5.1 are NOT supported in 11.0 and newer
- 4.5.2 and newer DotImage 9.0 through DotImage 11.4
- 4.6.2 and up in DotImage 11,5 and newer

Support for .NET Core

We have a whole article on this topic:

FAQ: Support for ASP.NET Core / .NET Core / .NET 5 / 6 / 7 / 8 / 9 / 10+

TL;DR:

DotImage supports the Following .NET Core (targeting Windows Desktop SDK only) Versions

- .NET 5 and up - Supported in DotImage 11.3 and 11.4 up with our 5.0 DLLs (Windows only)
- .NET 6 and up - Supported in DotImage 11.5 (you need at least 11.5.0.7 for .NET 9 and up) (Windows only)
- .NET 10 and up -Supported in DotImage 2026.2 and newer (Windows only)

.NET Standard 2.0 and .NET Core 3.1 are not supported - again, please see FAQ: Support for ASP.NET Core / .NET Core / .NET 5 / 6 / 7 / 8 / 9 / 10+ for more

Browser Support

Web Viewing Controls

Our ASP.NET web viewing controls are officially tested and supported in the following browsers:

- Microsoft Edge (Chromium Based, Current Version only) - Windows Desktop
- FireFox (current version) - Windows Desktop
- Google Chrome (current version) - Windows Desktop and Android
- Safari on MacOS and iOS

WebCapture Controls

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- Microsoft Edge (Chromium Based, Current Version only) - Windows Desktop
- FireFox (current version) - Windows Desktop
- Google Chrome (current version) - Windows Desktop
- Safari (Current version)

Visual Studio

Our general policy is that we will officially support only the currently supported Visual Studio versions (Currently VS 2019 and up). However, we make a "best attempt" to support even outdated versions where we can. Generally, the version of Visual Studio you use is "lightly coupled" with versions.. but really it's more about which .NET Frameworks they support.

For example: VS2008 can technically still be used to target a .NET Framework 2.0 app with our modern 3.0 DLLs.. it will likely work. However, if you run into issues and are not using an IDE currently.

That being said we have some strong recommendations:

- If you need to target x86 we recommend Visual Studio 2019
- SO long as you're targeting x64, use VS2022 and up (as of 2026.2)
- In order to target .NET 10, you must use VS2026 and up
- In order to target .NET 3.0 (for WPF) you must use VS2008 and up (boy, that's a blast from the past

NOTE

DotImage 11.0 does not support .NET 4.0, 4.5, or 4.5.1 so you must use at least VS 2012 and target .NET 4.5.2 or target .NET 3.5 with supported version of VS to use 11.0

ALSO NOTE

While we list some older versions here and will make "best attempt" to support any version you have if you have current maintenance, there are situations where a given version or feature is not supportable. Whether that be due to changes in supported/ supportable OSes making it impossible, or simply that we do not have the ability to maintain viable test environments capable of running such out of date setups. Regardless, official policy is that we can not back port fixes. Any issue where a bug is found in any version, it must be

reproducible in the current version and any fix will be provided as a fix pack to the current version or the next official release and will not be back ported to older versions. Meaning that you will need to upgrade to the version with the fix. We strongly encourage customers to try and keep relatively recent. Finding that you need to move up a FixPack or two on short notice in order to address a bug is far preferable to finding you need to wade through 8 years of changes to apply a fix for an issue... the choice is yours of course. However, it is increasingly difficult to support versions older than 10.7. It is nearly impossible for us to provide meaningful support for versions older than 10.3 which is now a decade out of date.

ALSO ALSO NOTE

Support does have some legacy copies of older demos from 10.7, but current (as of 2023) demos are in VS2012 (soon to move to 2013) for desktop and 2013 for web apps as the minimum supported. We reserve the right to stop providing sample apps for outdated versions as resources allow.

Original Article

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Last Update

2026-10-13 - TD - (Light rewrites/updates)

Atalasoft Knowledge Base
https://www.atalasoft.com/kb2/KB/50186/FAQ-What-Environments-are-Supported-...