HOWTO: Collect Version Information on Various Atalasoft Components

Atalasoft SDKs have multiple dlls, and for our web components, we have various dependency scripts and such as well.

It is often critical for support to know the exact full version of a given component so we are sure we're "on the same page" as you.

One very common cause of issues with WebDocumentViewer and WingScan is a mismatch between versions of the client-side scripts and the server side DLLs, and for WingScan, also the version of Web Capture Service installed on the client

Atalasoft DotImage Base SDK

In your project if you;re in Visual studio you can look at your references and click on the Atalasoft.dotImage and look for the full version number there

- Or in any application that has DotImage go into the bin directory and find the Atalasoft.dotImage.dll
- right click on it
- select Properties
- then go to Details
- The full Product version will look something like : **11.5.0.10.0.364**

NOTE: you can use any Atalasoft dll but normally we suggest just Atalasoft.dotImage.dll - for DotTwain it would be the Atalasoft.DotTwain.dll and for DotPdf, Atalasoft.PdfDoc.dll

WebDocumentViewer

- For this, open your web browser to an app using WDV
- hit F12 for the dev controls
- go to he console tab
- Type in Atalasoft.Controls.Version
- It will return something like: **11.5.0.364**

  (this is the version string that the same version 11.5.0.10.0.364 would return .. note a slight difference but the key is 11.5.0 and the build number of 364.

  In this case, the actual version is 11.5.0.10.0.364 but given 11.5.0.364 we have

enough to piece it together

WingScan

- On the client PC go to the system tray
- find the icon for Kofax Web Capture Service
- right click it
- select About
- you'll get a dialog that has the version.

(in this case, it would display: **11.5.0.10.0.364**)

MobileImage

- In the unzipped MobileImage distribution there is a text file named Versions.txt
- We are looking for the SDK= line... Example: the 3.8.0.1 version at this moment shows SDK=3.8.0.1.0.119

EZTwain Pro 4

If you have the SDK installed:

- Open Windows Explorer to C:\Program Files (x86)\EZTwain4\Redist\
- Right click on Eztwain4.dll
- Select Properties
- Select the Details Tab
- You're looking for the full "Product Version"
- It should look something like "Product version 4.0.6.16"

If you are looking at just a distributed package:

- Open Windows Explorer to the bin folder of your application
- Find the Eztwain4.dll
- Right click on Eztwain4.dll
- select Properties
- then Details
- we're looking for the full "Product Version"

- It should look something like "Product version 4.0.6.16"

Last Update

2026-10-09 - TD - (updated example versions slightly)

Atalasoft Knowledge Base
https://www.atalasoft.com/kb2/KB/50401/HOWTO-Collect-Version-Information-on...